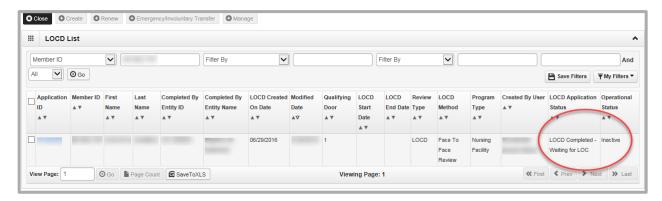


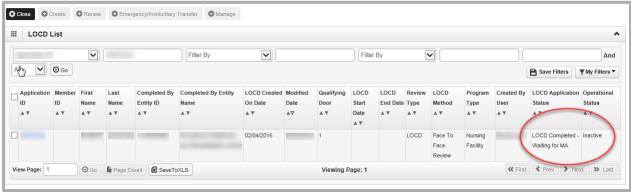
Level of Care Determination Tool (LOCD)

Inactive LOCD Completed waiting for LOC/MA

If a beneficiary LOCD is created and the LOC 02 segment for the corresponding time is not complete with your Nursing Facility NPI/PID, and does not get added within 180 days, the LOCD will show an operational status of "Inactive". <u>Do NOT</u> recreate the LOCD tool. <u>Email</u> or contact Provider Support at 1-800-292-2550 with the application ID # to correct the LOCD.



If a beneficiary LOCD is created and the Medicaid Eligibility is not present for the corresponding time period and does not get added within 180 days, the LOCD will show an operational status of "Inactive". <u>Do NOT</u> recreate the LOCD tool. <u>Email</u> or contact Provider Support at 1-800-292-2550 with the application ID # to correct



the LOCD.

Note: All LOCDs that were converted to "inactive" waiting MA or LOC will never update via the nightly batch, please submit to Provider Support for review.

